Freedom of Information Request

Reference Number:	EPUT.FOI.23.3192
Date Received:	19th of October 2023

Information Requested:

Please do provide all relevant information to the following questions, with both text and relevant links to documents.

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?
We refresh network kit on an annual basis dependant on when kit goes end of life. There is no defined period of refresh outside of that. Last refresh was this year (2023)

1a. What would you like to improve upon in your next refresh?
Nothing

1b. Could you please confirm the supplier for your current contract and the vendor that you are using?
Our Cisco support contract is with BT. We do not have a specific vendor for refresh works as we follow Trust SFI's and either award via tender or a competitive quote process.

2. When was your last Wi-Fi refresh, and when is the next refresh planned?
Core WLAN equipment was refreshed in 2022. Other refresh of WLAN equipment, such as Access Points are ongoing in line with vendor EOS/EOL dates.

2a. What would you like to improve upon in your next refresh?
 Maintain Support
Extended coverage
WiFi 6/6e. Possible move to cloud.

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?
Cisco Systems is the current Vendor
BT is the current maintenance provider

3. When was your last Telephony Hardware refresh, and when is the next refresh planned?
Last handset refresh took place in 2020/21. Next refresh is not currently planned, but likely to be linked to vendor EOS/EOL dates.

3a. What would you like to improve upon in your next refresh?
 Maintain Support. Possible move to cloud

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?
Cisco Systems is the current Vendor
BT is the current maintenance provider

4. When was your last Unified Communications refresh, and when is the next refresh planned?
2020/2021 was the last refresh. Next refresh is targeted for 2024/25 as part of a Trust wide telephony review.

4a. What would you like to improve upon in your next refresh?
Maintain Support. Possible move to cloud

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?
Cisco Systems is the current Vendor
BT is the current maintenance provider

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?
No

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?
We do not use real time asset tracking or RFID and it is not currently on the strategic plan to implement.

6a. Can you confirm contract dates and vendors?
N/A

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?
We have Solarwinds to alert when network kit fails..

Publication Scheme:

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